Push-plate Better Dual Flush

N Designation
1 Template
2 Pushplate
3 White screw for complete flush
4 Yellow screw for complete half flush
5 Spring
6 Counterplate
7 Push-button half flush
8 Push-button complete flush
9 Lever
<table>
<thead>
<tr>
<th>NO</th>
<th>Designation</th>
<th>Description</th>
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<td>11</td>
<td>Gouge rod</td>
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<td>12</td>
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<tr>
<td>13</td>
<td>Seal</td>
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</tbody>
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**BETTER INCASSO SYSTEM**

**TROUBLESHOOTING**

**Leak of water of the cistern**

1st step - take the push plate out

- Take the push plate out following the movement of the arrows in the picture
- Take the lever (7) out.

The leak as stopped

The leak as not stopped

2nd step - Adjustment of the screw

- Faster the white and the green screw with template (1) until the latter touches the counterplate
- The system is adjusted when the template doesn’t allow the screws to turn

Take out the counter plate and the protection plate (21)

- check if the flexible pipe interferes with the pushing of flush valve

- It interferes
- It does not interfere

Correct the position of the flexible pipe according to the picture

2nd step - check the water level

see next page
TROUBLESHOOTING

Following of page 3 (2nd step)

- Remove the lever block by pressing the holder following the movement of the arrows in the picture

See if the level coincides with the signal “level” in the water scale (2)

It coincide

4th step - Remove the flush valve
- Close the stopcock

It does not coincide

5th step - Remove the inlet valve
- Close the inlet valve (10)

- Remove the central block (same as 4th step)

- Press the holder hook and remove the inlet valve

- Unscrew the nut that connects the inlet valve with the flexible pipe and place the extension screws in the maximum length

- Unscrew the inlet valve nut and see if there is dirt that prevents that the inlet valve closes

- There is dirt
  - Clean the inlet valve
  - Replace the inlet valve

- There is not dirt
  - It works
  - It does not work
  - Replace the inlet valve

See next page
Following of page 4 (4th step)

- Remove the Flush Valve and gouge rod

- Replace the seal (13)

Install the flush valve and the gouge rod again

If it works

If it does not work

See next page
TROUBLESHOOTING

Following of page 5

It does not work

- Take the flush valve and gouge rod out

- Take the guide f/ the flush valve out (17).

- Check if the sealing area in the guide f/ flush valve (signalled in the picture with red line) has imperfections, cavities or edges.

It has imperfections
- Replace the guide f/ flush valve

It has no imperfections
- Replace the flush valve
**Troubleshooting**

**Insufficient flush**

- Take the push-plate out (see 1st step of page 1)

6th step - screw cutting

- Remove the green (4) and white (3) screws
- Place the screw heads on the nuts with the respective colour and with the help of a ruler mark the screws on the face of the counterplate
- The distance from the mark to the cutting line must be 10 mm

It works

It does not work

- Check screw adjustment (see 2nd step of page 1)

It works

It does not work

- Check the water level (see 3rd step of page 1)

It works

It does not work

- Replace the flush valve
TROUBLESHOOTING

Reverse flushing

- Remove the push-plate (see step 1 of page 1)
- Remove the counterplate and the protection plate
- Remove the lever block
  - Check if the anchor with the biggest hole is placed on the right side

It coincides

- It works
  - Turn the outlet valve till its correct position (anchor w/ the biggest hole on the right side)
- It does not work
  - Replace the anchors (21).

It does not coincides

- It works
  - Replace the flush-valve
- It does not work
The pushbutton is not aligned with the pushplate surface

- Take the push-plate out (see the 1st step of page 1)

- Check if there are springs installed and/or the springs are correctly mounted