TROUBLESHOOTING - Tank Diamante Dual Flush

Push-plate Diamante Dual Flush

1. Template
2. Pushplate
3. White screw f/ complete flush
4. Green screw f/ half flush
5. Spring
6. Counter plate
7. Push button half flush
8. Push button complete flush
9. Lever
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Leak of water in the in the bowl

1st step - Take the push-plate out

- Take the push plate out following the movement of the arrows in the picture.
- Take the lever (9) out.

The leak as stopped

The leak as not stopped

2nd step - Adjustment of the screw

- Fasten the white (3) and the green (4) screw with the template (1) until the latter touches the counterplate.
- The system is adjusted when the template doesn’t allow the screws to turn.

3rd step - Check the water level

- Take out the counter plate and the protection plate (21)
- Take out the lever block (9) according to the following steps.

- Let the extension screws (10) move free and extend it to the maximum length.
- Press the holder that fixes the lever block to remove it.

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Leak of water in the in the bowl

Se if the level coincides with the signal “level” in the water scale

It does not coincide

- Take the flush valve out (see 4th step)

5th step - Take the Inlet Valve out

- Unscrew the nut that connects the brass pipe to the inlet valve and remove it so that you can take the inlet valve out

- Remove the hook and the inlet valve

- There is dirt
  - Clean the inlet valve
  - It does not work

- There is not dirt
  - Replace the inlet valve

It works

- Replace the inlet valve

It works

It works

4th - Take the flush valve out

- Close the stopcock (11)

- Remove the Gouger rod (12).

- Take the flush valve out (13).

- Replace the rubber seal (14).

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Leak of water in the bowl

Install the flush valve and the Gouge Rod again in the cistern

It does not work

It works

- Take the flush valve and gouge rod out again.

- Take the guide f/the flush valve out(17).

- Check if the sealing area in the guide f/flush valve (signaled in the picture with a red line) has imperfections, cavities or edges.

It has imperfections

- Replace the guide f/flush valve

It has no imperfections

- Replace the flush valve
- Take the push plate out (see 1st step)

6th step- Screw cutting

- Remove the green(4) and white(3) screws.
- Place the screw heads on the nuts with the respective colour and with the help of a ruler, mark the screws on face of the counterplate.

It does not work

**It WORKS**

- Check if is the screws adjustment (see 2nd step)

It does not work

It works

- Check the water level (See 3rd step)

It does not work

It works

- Replace the flush valve
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The pushbutton is not aligned with the pushplate surface

- Take the push-plate out (see 1st step)

- Check if the spcings are mounted and/or correctly mounted.
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Reverse Flushing

- Remove the push-plate (see 1st step)

- Remove the counterplate and the protection plate

- Remove the lever block

- Check if the anchor with the biggest hole is placed on the right side.

It Coincides

- Replace the flush-valve

It does not coincide

- Turn the outlet valve to its correct position (anchor w/ the biggest hole on your right side)

It does not work

It works

- Replace the anchors(22).

It does not work

It works

- Replace the flush-valve